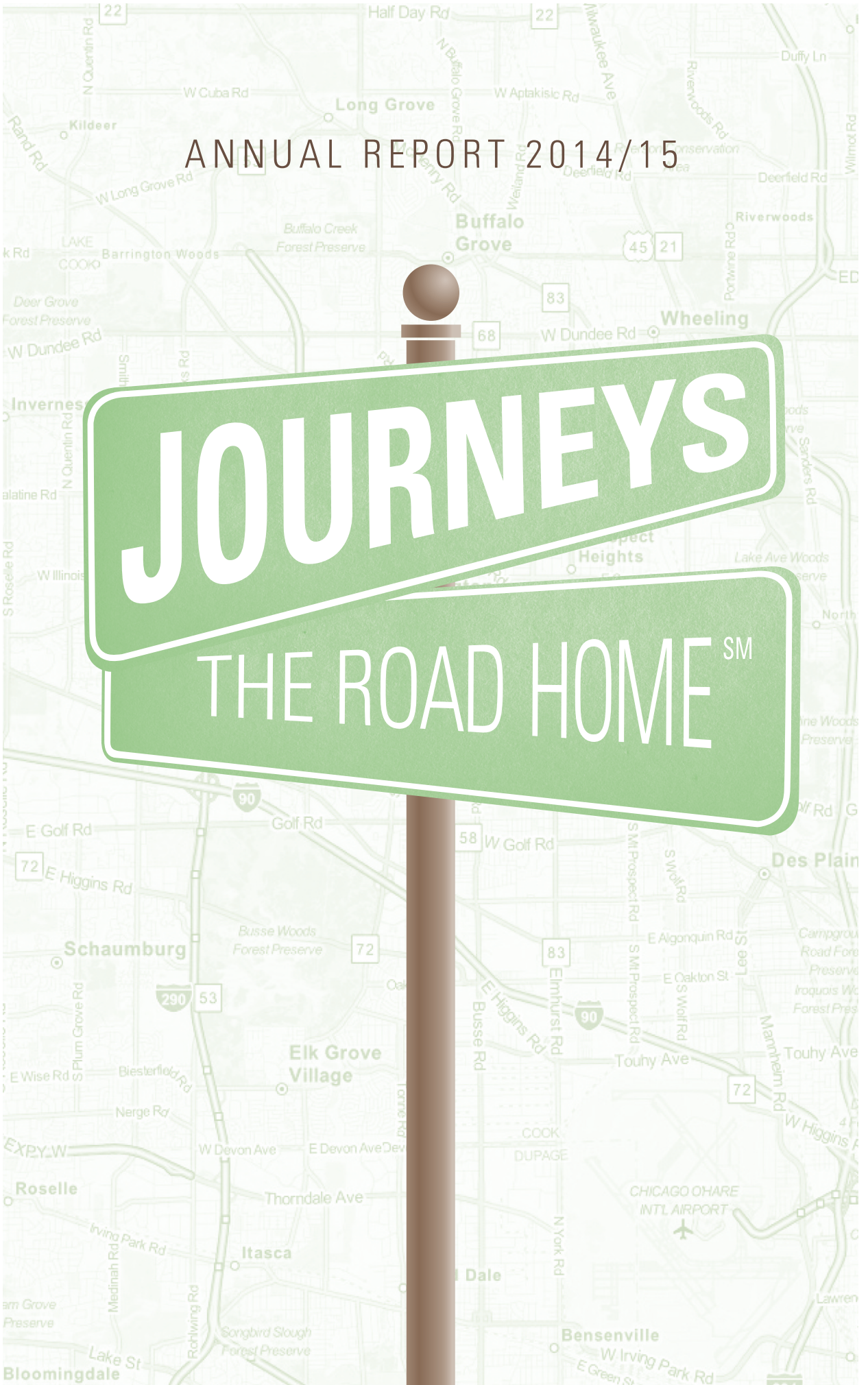


ANNUAL REPORT 2014/15

JOURNEYS

THE ROAD HOMESM



Our Mission

To individually assess and serve the homeless and near homeless, while broadening community awareness and involvement with the homeless.

Our Vision

To be the nationally recognized agency for leading its local communities in providing effective, comprehensive services to the homeless and near homeless.

Our Core Values

RESPECT | We operate with respect for clients, donors, one another, and the wider community. We work with respect for the structure, mission, and vision that we share.

TEAMWORK | We provide support to one another, working cooperatively throughout the organization to ensure that we meet goals together.

MISSION-DRIVEN | JOURNEYS' mission is to individually assess and serve the homeless and near homeless, while broadening community awareness and involvement with the homeless. Everything we do is driven toward that mission.

COMMITMENT | We work with urgency and commitment to fulfill our mission and goals and strive for excellence and quality in all we do.



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Looking Forward to the F



Young supporters from Saint Raymond School in Mt. Prospect hosted a coat and clothing drive rather than having a birthday party!



Eagle Scout Doug collected sleeping bags, toothbrushes, food items and clothing!

Last year's annual report was a retrospective, a celebration of the 25th Anniversary of PADS and the pioneers who set this organization on its journey. This year we look forward, which in many ways is a more difficult task.

Winston Churchill once noted, "It is wise to look ahead, but difficult to look further than you can see." Implicit in that observation was that looking ahead was something leadership demands. With that in mind, we made the decision to conduct an organizational assessment of the agency—to get a more complete picture of how JOURNEYS operates, and how we can perform better as we look to the horizons ahead.

We would be less than honest if we said the process was easy. And while the implementation of the assessment has not been fully completed, we are well on our way. Through the dedication of the Board of Directors and the JOURNEYS staff, we are building a stronger organizational foundation for carrying out our initiatives.

One of the outcomes of the assessment was the establishment of long-term goals for JOURNEYS. We spent considerable time listening to the staff and brainstorming. "What would we do if money was not a factor?" The staff—those with their boots on the ground—are the experts, and the Board wanted to know what the future of homeless services looked like to them. Every staff member arrived at the session with notes in-hand, full of ideas on how to move JOURNEYS forward.

Four principal three-year goals came out of that session:

- Plan for permanent supportive housing and transitional housing.
- Move towards a year-round shelter season.
- Adding new and expanded client services.
- Creating an improved networking and community relations program.

“Our human compassion binds us
or patronizingly, but as human be
our common suffering in

NELSON

uture of Journeys

Each of these goals will benefit the clients and community in tangible ways, but collectively they provide a means of seeing out over the horizon where JOURNEYS not only continues to fulfill its mission, but in that fulfillment establishes the agency as one of the state's model community service organizations. That's what we see looking forward, and that's our overarching goal.

With an eye to the future, we have also solidified our financial position. Two years ago we were in debt; this fiscal year closes with a cash surplus in our bank account. This transformation was achieved not only through the hard work of our dedicated staff and Board of Directors, but also the support of thousands of donors, volunteers and sponsors who so generously give of time and treasure for a cause they believe in so deeply.

Nelson Mandela said, "Our human compassion binds us the one to the other—not in pity or patronizingly, but as human beings who have learnt how to turn our common suffering into hope for the future."

You can see that every day at JOURNEYS, where we re-dedicate ourselves to ensuring that the future of homelessness is one of hope and not despair. To that end, we remain committed, and ever grateful for the support of our community.



Lisa Eckert



Beth Nabors

Lisa Eckert

LISA ECKERT
President I Board of Directors

Beth Nabors

BETH NABORS
Executive Director

s the one to the other—not in pity
ings who have learnt how to turn
to hope for the future.”

MANDELA

A HOPE Center Success

Phil's Journey

Phil's experience with JOURNEYS was not unusual from the agency's perspective. He was our client for only a few months, but during that short period the changes he experienced turned his life upside down. Working with us, he was able to get his feet back on the ground.

Phil came in for services as he was going through a divorce, a time during which he found himself living in motels. The high cost of this kind of housing left him unable to save for a down payment on an apartment of his own; and further, it left him with precious little for necessities like food. He had a job, but the divorce proved very costly; and his ability to house himself in motels was rapidly coming to a conclusion. More importantly, Phil had urgent concerns about his children's welfare in his wife's custody, as he had observed during visits that they had *unexplainable* bruises.

JOURNEYS worked closely with Phil to help meet his immediate needs, getting him food and referrals for rental assistance so he could begin to look for more stable and affordable housing. His JOURNEYS' counselor also explained what his rights were as a father, encouraging him to take the children to a hospital for examination if they showed signs of neglect or abuse. Staff also worked with him to help update his resume, and assisted him in finding a better paying job to support himself more effectively during this trying time.

Less than three months after first coming to the HOPE Center, Phil finds himself in a much better situation. He has a new job and his own apartment, and he no longer needs supportive assistance. He has also gained custody of his children— after taking them to the hospital during one of his scheduled visitations, social workers found evidence of potential child abuse under their mother's care. Today the children are safe, and Phil is on solid ground with a new job, new apartment, and renewed confidence; an outcome realized with the help he received at JOURNEYS.



Mats crocheted from grocery bags and donated to clients by St. Thomas Villanova Church in Palatine



JOURNEYS mourns the loss of PADS pioneer Mary Cadigan

In 2014/15 the HOPE Center services to nearly 900 indi

Story

What is the HOPE Center? The HOPE Center is a day resource center that provides **free services** to the homeless and those at risk of becoming homeless. Services offered include:

- Case management
- Vocational counseling
- Mental health counseling
- Supportive housing counseling
- Referrals for pro-bono professional services

Additional HOPE Center services include a food pantry, hot meals, clothing closet, laundry and shower facilities, access to voice mail and mailbox, and transportation services to medical appointments and job interviews. A family nurse practitioner offers free healthcare every week, including help accessing free or reduced cost prescriptions for clients.

What do we do? Through our programs and services our professional staff works every day *solving* the crisis of homelessness in our communities. Counselors and case managers work with homeless and at-risk individuals and families to set them on a path to a better life. We have three principal goals:

1. Get people off the streets and into permanent housing
2. Keep people at risk of losing their homes in permanent housing
3. Help those in need keep their jobs, find employment, or get the income benefits for which they qualify

Who do we help? The face of homelessness has changed over the years. Today's homeless are not only middle-aged men, they are also women, children and families. The new face of homelessness looks something like this:

- 35% of our client base is at risk of becoming homeless while 65% is actually homeless
- 25% are families with children
- 15% are children under the age of 18
- 26% are single women and 45% are single men

Some HOPE Center Statistics.

- On average, the HOPE Center moves 2 households per week from homelessness to permanent housing.
- By providing food, clothing and vocational and mental health counseling, the HOPE Center prevents (on average) 6 individuals per week from losing their homes.
- In an average week, the HOPE Center helps 6 individuals find employment, keep employment or get the unemployment insurance benefits they qualify for.
- During the shelter season, between the PADS Program and the HOPE Center, JOURNEYS serves over 200 meals per day.

provided over 34,000 various
viduals...all free of charge.

PADS Shelter Program



*Board VP and Prince of Peace Site Director
Bonnie Wagner*



JOURNEYS nurse practitioner Mary Tornabene

The 2015/2016 PADS Shelter season is upon us; the various sites are busy preparing for another season. On behalf of the homeless men, women, and children who will receive food and shelter from our eighteen faith-based communities, as well as JOURNEYS' board, staff, and volunteers, we join hands and continue our commitment to providing hope and counsel to those going through difficult times.

Every evening from October 1st through April 30th, volunteers will welcome those who live in our community and find themselves homeless. These struggling neighbors will be welcomed with open arms by the community— by volunteers who freely give their all, understanding that through giving we receive gifts beyond purchase.

We extend to all members of the Northwest community our sincere gratitude for opening your hearts to the homeless. To the many corporations and area groups who assist with donations, we thank you. Whether from individuals or organizations, the commitment of time and resources is essential to our mission and something whose value we never take for granted.

In an ideal world there would be fewer residents in need of our services, warmer days during the bitter winter, and ample nutrition for those who may or may not eat today; but the present situation is what we and they face, and while we work to achieve those ideals that we hold dear (a roof over one's head; a safe and secure environment for one's children; gainful employment and good health), the real world demands that we continue doing all for the present, to giving to those of genuine need in our community, so that all our futures may be better.

With the support we continue to receive, I look forward to the future with both hope and confidence.

PAT HARRINGTON | Shelter Director

“Real generosity towards the future lies in giving all to the present.”

ALBERT CAMUS

Service Area

SERVICE AREA	CLIENTS SERVED
Arlington Heights	112
Barrington	7
Bartlett	1
Bensenville	1
Buffalo Grove	9
Deerfield	1
Des Plaines	83
Elk Grove Village	24
Glenview	3
Hanover Park	6
Hoffman Estates	39
Morton Grove	2
Mount Prospect	48
Niles	16

SERVICE AREA	CLIENTS SERVED
Northbrook	1
Palatine	213
Park Ridge	2
Prospect Heights	22
Rolling Meadows	35
Roselle	2
Rosemont	3
Schaumburg	42
Skokie	7
Streamwood	16
Wheeling	37
Wilmette	1
Other*	140

*Includes among others: Addison, Aurora, Belvidere, Blue Island, Burbank, Chicago, Chicago Ridge, Clarendon Hills, Crystal Lake, Dolton, Downers Grove, Elgin, Evanston, Fox River Grove, Franklin Park, Hillside, Huntley, Lake Forest, Melrose Park, Mundelein, Northlake, Richmond, Rockford, Vernon Hills, Wheaton, other Illinois cities, other non-Illinois cities.

Total Clients Served **873**

PADS SITE	LOCATION	GUEST VISITS	MEALS SERVED
All Saints Lutheran Church	Palatine	394	1,182
Christ Lutheran	Palatine	1,184	3,552
Christus Victor Lutheran Church	Elk Grove Village	697	2,091
Congregational United Church of Christ	Arlington Heights	1,152	3,456
First Presbyterian	Arlington Heights	969	2,907
First United Methodist	Arlington Heights	900	2,700
Holy Family Catholic Community	Inverness	959	2,877
Kingswood United Methodist	Buffalo Grove	765	2,295
Our Lady of the Wayside Catholic	Arlington Heights	364	1,092
Our Saviour's Lutheran	Arlington Heights	907	2,721
Palatine Presbyterian	Palatine	751	2,253
Prince of Peace Lutheran	Schaumburg	708	2,124
St. Alphonsus Catholic	Prospect Heights	917	2,751
St. James Catholic	Arlington Heights	1,209	3,627
St. Mark Lutheran	Mount Prospect	1,340	4,020
St. Mary Catholic Church	Des Plaines	662	1,986
Trinity United Methodist	Mount Prospect	878	2,634
Willow Creek Community Church	South Barrington	1,138	3,414
TOTAL 2014/2015		15,894	47,682

Development



Saint Viator Summer Camp donates sack lunches!

Over the next year, the Development Department will be focusing on a number of short and long term goals and objectives. JOURNEYS has been very fortunate in the past with our dedicated group of faith and civic partners, volunteers, and donors. We will be building upon this past success to grow community awareness, financial support, and additional partnerships.

In service of our mission to broaden community awareness, we will be seeking additional opportunities to showcase the work of JOURNEYS. This will include charity fairs, civic group presentations, and speaking engagements for our top level staff members.

Our year long schedule of signature events will continue with the upcoming Bid for HOPE in October 2015, our Women's Luncheon in April 2016, and the SUPERHERO 5K in June 2016. The Young Professionals Board will also be complimenting this schedule with their own sponsored activities.

The entire Development staff looks forward to this upcoming year of growth and an increased focus on highlighting the good work and continued successes of all of our programs and services. We are grateful for all of the continued financial support and partnerships as we work to serve our neighbors in need.

SUZANNE PLOGER | Director of Development

“The life of a man consists not in seeing visions and in dreaming dreams, but in active charity and in willing service.”

HENRY WADSWORTH LONGFELLOW



Executive Director shenanigans at the Palatine Rotary Oktoberfest!



Garden of Giving Women's Luncheon | Inverness Country Club



Annual Meeting of the Board of Directors September 2014



SUPERHERO for the Homeless 5K | Downtown Palatine



Board member, Kurt Knuth and wife Barb enjoying the Tap House Grill Fundraiser in downtown Palatine



Young JOURNEYS supporters Brett and Cassidy



Bid for HOPE | Medinah Country Club

Financials

Statement of Financial Position

	2014-15	2013-14
ASSETS		
Cash	\$ 301,902	\$ 120,220
Receivables and Prepaid Expenses	15,032	31,274
Property & Equipment, Net of Depreciation	448,633	488,787
Total Assets	\$ 765,567	\$ 640,281
LIABILITIES AND NET ASSETS		
Due to Affiliate	\$ 0	\$ (1,250)
Accounts Payable and Accrued Expenses	2,090	5,010
Total Liabilities	\$ 2,090	\$ 3,760
Unrestricted Net Assets	\$ 752,568	\$ 634,990
Temporarily Restricted Net Assets	10,909	1,531
Total Net Assets	\$ 763,477	\$ 636,521
Total Liabilities and Net Assets	\$ 765,567	\$ 640,281

Statement of Activities

REVENUES		
Federal Government	\$ 172,729	\$ 164,398
Individuals	186,811	215,261
Foundations	184,645	149,185
Faith Community	84,129	92,957
Corporate & Corporate Matching	20,158	31,663
United Way	9,041	5,608
Local Government	145,969	140,266
Service Clubs	14,179	11,214
School Fund Raisers	1,403	4,474
Agency Revenues	\$ 819,065	\$ 815,026
EXPENSES		
Client Programs & Services	\$ 438,547	\$ 393,660
PADS Program	123,828	114,097
Fund Raising	166,191	176,922
Administration	74,563	72,543
Agency Expenses	\$ 803,129	\$ 757,222
Agency Income	\$ 15,936	\$ 57,804
EVENTS		
Event Income	\$ 138,487	\$ 153,137
Event Expenses	36,844	66,364
Net Event Income	\$ 101,643	\$ 86,773
Total Net Income	\$ 117,579	\$ 144,577

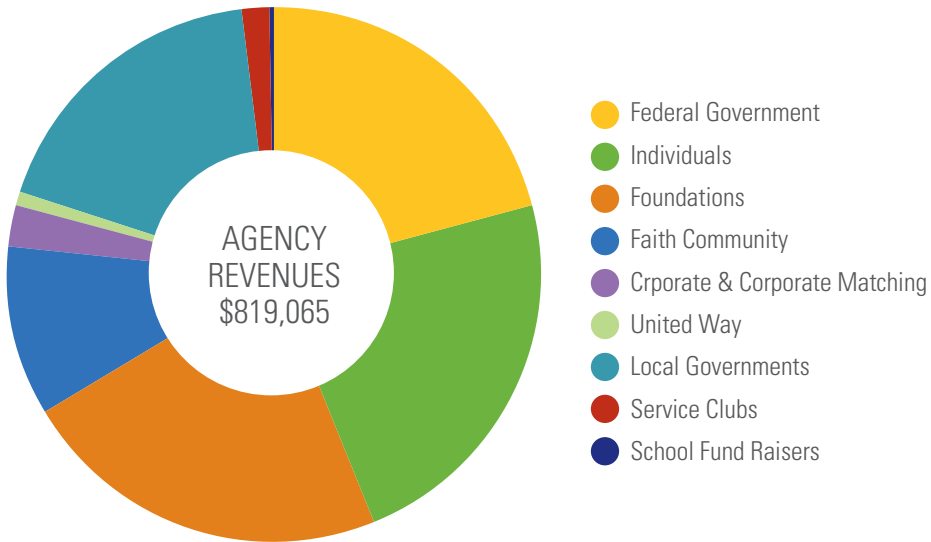


SUPERHERO 5K

Analysis of Revenues and Expenses

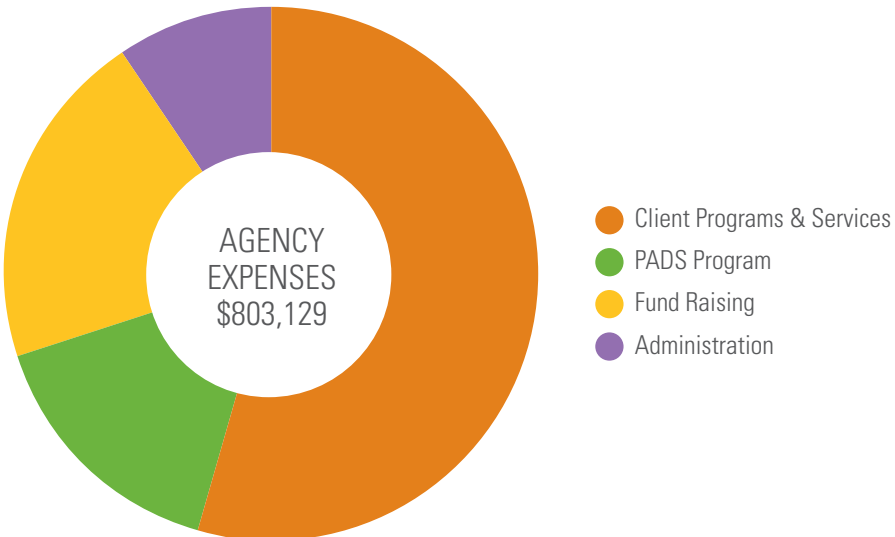
REVENUES

Revenues come from many different sources.



EXPENSES

Between our Client Programs & Services and the PADS Program over 70% of expenses support client services.



2014/15 Donors

On behalf of Journeys' clients, staff, board of directors, and volunteers, we acknowledge the generosity of the following individuals, families, organizations, faith communities, government agencies, foundations, and businesses that have made a positive impact on the lives of others through their support. This list does not include the thousands of volunteers and community members who have made in-kind donations of time and goods totaling nearly \$1,000,000. Only the top twenty in-kind donors are recognized here. The agency regrets the omission of the names of any individual or organization.

INDIVIDUALS

\$20,000+

Estate of Samuel Zagaria
Anonymous

\$10,000-\$19,999

Gerald & Denise Fitzgerald

\$7,500-\$9,999

Friends of Journeys
Mary Ann Holbrock

\$5,000-\$7,499

Susan Erickson
Randall Kiner
Taylor O'Malley
Suzanne & Andrew Plummer
Glen & Catherine Schneider
Andrew, Katherine &
Jack Terry
Jim & Helen Wagner

\$1,000-\$4,999

Kenneth Aman
Robert & MaryEdith Arnold
Tom & Kristy Carlson
Tom & Susan Carroll
Micaela Cassidy & Brad
Steinkamp
Jeanne & Warren Clohisy
Steve Cosmos
Jennifer & Michael Covey
Antoninette Daker
William Damico
Chris & Toni Davis
Nancy Dorsey
John & Anne Doyle
Chris & Lisa Eckert
Lisa Eckert
Fernando & Susan Egea
John & Rosemary Flynn
Catherine & Christopher
Gaddis
Ginny & Rick Godek
Stephen & Sharon Griffin
Gordon & Elaine Gunderson
Terrence & Judith Kane
Maureen & William Kauke
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Dan & Jennifer Leahy
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Carolyn & Mark Lumia
Marcia Marshall
James & Kathy McLin
Patrick & Karen McMahon
Carol Merritt
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Karen Mills
Richard & Beverly Moody

Barbara Morris
James Moser
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John & Lynn Papadia
Daniel Petka
Rae Ellen Pistone
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Tim & Cooper Raynor
Stephanie & Timothy Reiersen
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Rohrwasser
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Michael & Patricia Thorsen
Ann Trauscht
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Bill Cadigan
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James & Jean Ulrich
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Bill & Barbara Walsh

\$100-\$499

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Gwen Adams
Thomas & Marilyn Adams
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Loren Alter
Marilyn Amundsen
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Dona Anderson
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Keith Schmidt
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