

Portraits of

JOURNEYS

THE ROAD HOMESM



Annual Report 2018/19

amal harapan nadzieja espwa
hoffnung ithemba shpresoj
von lootust nada tariro
hoop ireti olileanya
*tumaini **HOPE** spero*
kev sia siab viltis hoppas
rajo aasha nadati se
esperanza naidvar nadezhda
gobaith hoffen mong umid qilamiz

Our Mission

To individually assess and serve the homeless and near-homeless, while broadening community awareness and involvement with the homeless.

Our Vision

To be the nationally recognized agency for leading its local communities in providing effective, comprehensive services to the homeless and near-homeless.

Our Core Values

RESPECT | We operate with respect for clients, donors, one another, and the wider community. We work with respect for the structure, mission, and vision that we share.

TEAMWORK | We provide support to one another, working cooperatively throughout the organization to ensure that we meet goals together.

MISSION-DRIVEN | JOURNEYS' mission is to individually assess and serve the homeless and near-homeless, while broadening community awareness and involvement with the homeless. Everything we do is driven toward that mission.

COMMITMENT | We work with urgency and commitment to fulfill our mission and goals and strive for excellence and quality in all we do.



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A Message of Hope

This past year has seen a startling shift in the people presenting for shelter, services and assistance in reaching housing stability.

While the number of those dependent on our restorative services for survival has happily decreased thanks to our staff's expertise, those we are serving appear to be reaching out from states of greater distress and uncertainty.

We have seen a surge in clients escaping domestic violence in search of solutions to help piece their lives back together without the assurance of a roof over their heads.

We have walked alongside nearly 60% of our clientele who suffer from a disabling condition, dotting the road home with greater obstacles to overcome.

More than a quarter of our clients cope with a chronic health condition and 36% have no form of health insurance, making it harder to access quality healthcare as financial resources are limited.

On top of this, the average age of JOURNEYS' clients is climbing and the agency welcomed a dramatic increase in clients age 60+ who now make up nearly 20% of clientele. Why has this happened? Those living on a fixed income are consistently threatened by rising property taxes, the lack of affordable housing in the north and northwest suburbs and the changing, often exclusionary structure of state-run social services at the command of current politics.



Beth Nabors
Executive Director



Fernando Egea
Board President

The sad truth is that the traumas of homelessness experienced by anyone, especially older adults, take a major toll on the health and wellbeing of the individual at-risk, at times damaging or significantly delaying their road to recovery.

But **there is always hope**, and we are the proud providers.

As the face, duration and intensity of homelessness has changed, so, too, has our agency pledged to evolve and expand in the effort to continue to effectively meet the basic needs of our struggling neighbors.

There is always hope, even when the road ahead is rough. Poverty, we have seen, knows no bounds, no limits, no county lines—but neither does the benevolence of our generous communities.

Poverty does not appear to be diminishing. It has trapped our neighbors in its trenches; It has dug deeper ditches. It has triggered tears in the eyes of those we serve, taken houses, broken hearts and rendered people nearly powerless.

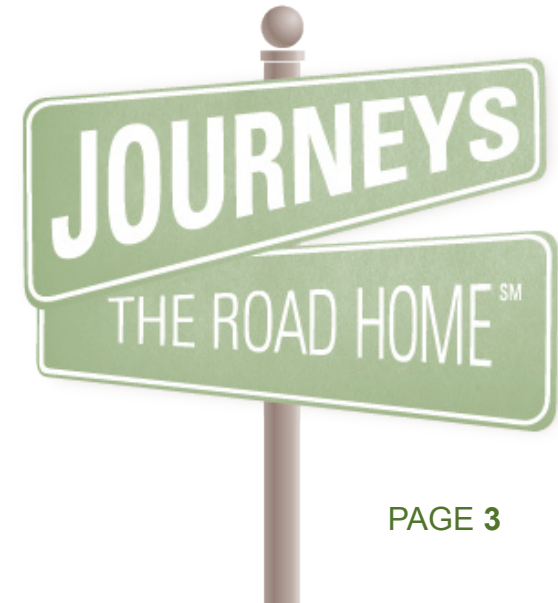
But there is always hope, and every day, we witness tears transform to triumph as our staff collaborates to empower progress and connect people to the resources they need to sustain change.

Stay tuned in the coming months as we prepare to share exciting news for the future of our agency to provide year-round care for those we serve who may be hurting, may be healing—but may they always know that there is hope—sweet hope—and it lives here.

Bob Nakos

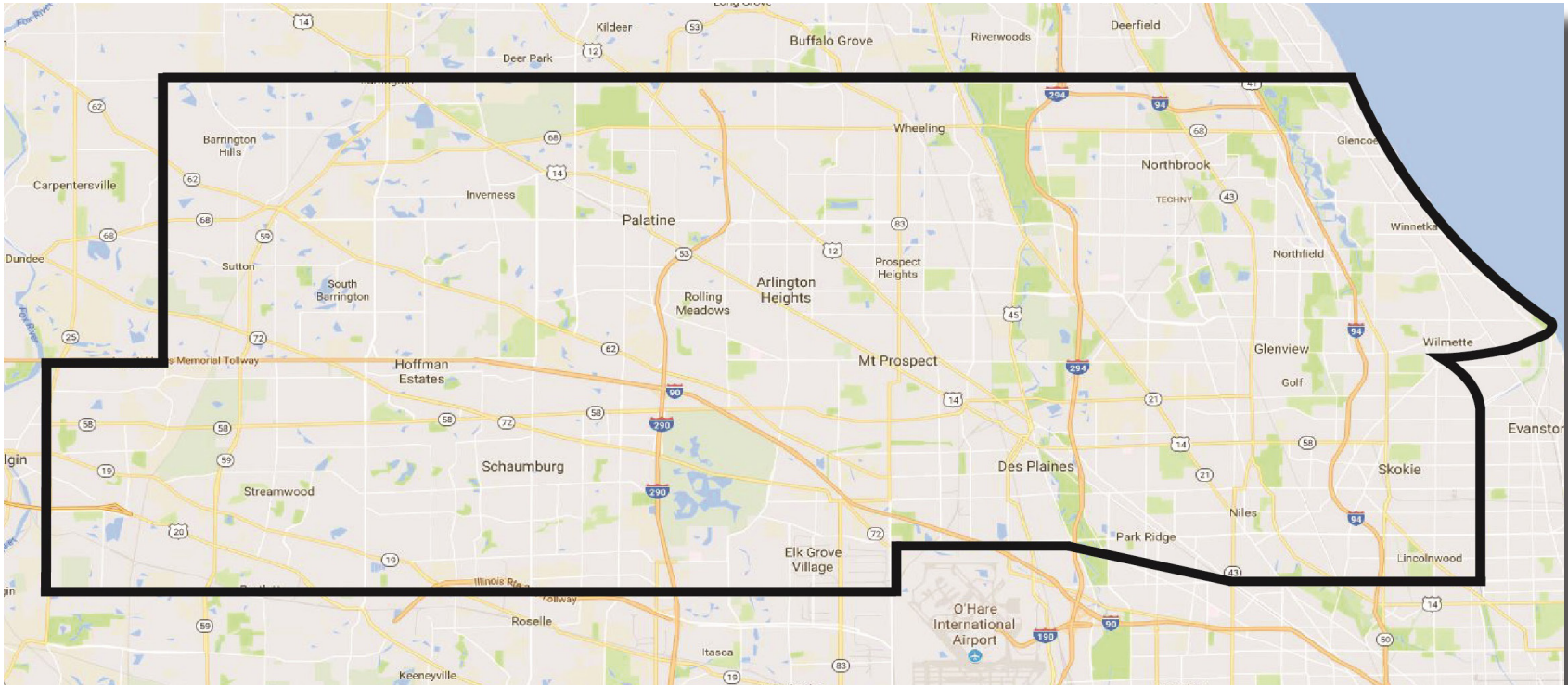
Fausto Ege

***“Everything that is done in this world is done by hope.”
-Martin Luther***



Service Area

**JOURNEYS serves the north and northwest suburbs of Cook County.
The service area borders Lake, McHenry, & DuPage counties.**



787 Total Clients Served

SERVICE AREA	CLIENTS SERVED
Arlington Heights	92
Barrington	4
Bartlett	4
Bensenville	3
Buffalo Grove	11
Des Plaines	62
Elk Grove Village	39
Glenview	10
Hanover Park	2
Hoffman Estates	33
Inverness	1
Mount Prospect	26
Niles	9

SERVICE AREA	CLIENTS SERVED
Northbrook	9
Palatine	147
Park Ridge	8
Prospect Heights	21
Rolling Meadows	23
Roselle	6
Rosemont	2
Schaumburg	29
Skokie	4
Streamwood	9
Wheeling	42
Wilmette	2
Other	189

*Includes communities outside our service area including Addison, Berwyn, Chicago, Crystal Lake, Elgin, Lake Zurich, Oak Park and Waukegan, among others.

Who do we help?

Anyone in crisis within our service area, including:

228

Survivors of Domestic Violence

"I am so happy in my life right now and you've brought me a tremendous amount of this happiness. I'll never be able to thank you enough for everything that you've done for me."

-Former JOURNEYS client, housed in January

459

Clients with a Disability

314

Clients with an Income

138

Clients aged 60+

30

Military Veterans





*New Clients indicate those who were not served last fiscal year. PAGE 7

HOPE Center

It's no accident that JOURNEYS' mainstay program is referred to as the HOPE Center. Here, hundreds of clients arrive seeking just that—a sense that although things have taken a turn for the worst, these circumstances won't persist. Six case managers make it their mission to assist clients in crisis to receive nearly 60 supportive services at no cost, designed to streamline their ascent to housing stability and self-sufficiency.

From résumé preparation to personal finance counseling and psychodynamic therapy to childcare expense assistance applications, our clinical team individually assesses and serves each client who presents to the HOPE Center in their darkest hour of need to determine the optimal mix of supportive services necessary to achieve stability.

Here, compassion is coupled with clinical expertise to improve our clients' lives by providing an assortment of vital resources to help cover the essentials and lessen the burden on limited income. For those with no income—60% of all clientele—our vocational program expertly addresses and breaks employment barriers, shifts pessimistic perceptions and equips clients with the tools they need to develop personally, professionally and financially.



Top 5 Services Requested:
Long-Term Case Management | Showers
Transportation Assistance | Clothing | Housing Counseling



1,368

Visits to the
Clothing Closet

WELCOME TO THE
22,104
Total services provided by our
case managers in the
HOPE Center

A large central graphic with a light green background. It features the text 'WELCOME TO THE HOPE CENTER' at the top, the number '22,104' in large bold font in the center, and 'Total services provided by our case managers in the HOPE Center' below it. The HOPE Center logo is also visible in the background.

4,049

Showers
Provided



7,330

Hours of
Services



153

Clients
Secured Jobs



511

Visits to the
Food Pantry



97

Clients Housed

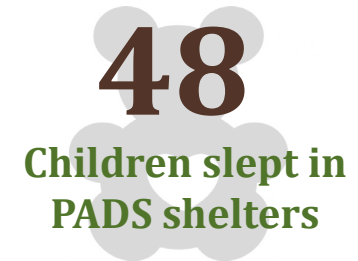
PADS Shelter Program

This past PADS season was truly one for the books! As the agency grappled with the consistent onslaught of people in need of limited emergency shelter space, our 21 partner PADS sites did not shy away from filling the gaps.

For the second year in a row, the phenomenon of increasing suburbanites in crisis forced JOURNEYS to operate a lottery system for shelter entry three nights per week.

The shelter system was especially strained due to the unusual number of families dependent on this refuge from the streets and elements, as they were prioritized for entry, along with clients with unique needs and challenges.

However, thanks to the incredible compassion and concern of numerous faith communities throughout our service region, the agency looks forward to reducing lottery days to once weekly during the coming winter season! We are grateful to each of our PADS sites for stepping up to help gradually eliminate the lottery.



PADS Site	LOCATION	GUEST VISITS	MEALS SERVED
All Saints Lutheran Church	Palatine	402	1,206
Christ Lutheran Church	Palatine	1,205	3,615
Christus Victor Lutheran Church	Elk Grove Village	1,017	3,051
Church of the Incarnation	Arlington Heights	778	2,334
Congregational United Church of Christ	Arlington Heights	1,003	3,009
First Presbyterian Church of Arlington Heights	Arlington Heights	867	2,601
First United Methodist Church of Arlington Heights	Arlington Heights	931	2,793
Holy Family Catholic Community	Inverness	1,446	4,338
Kingswood United Methodist Church	Buffalo Grove	2,134	6,402
Lutheran Church of the Good Shepherd	Mount Prospect	775	2,325
Our Lady of the Wayside Church	Arlington Heights	726	2,178
Our Saviour's Lutheran Church	Arlington Heights	1,465	4,395
Presbyterian Church of Palatine	Palatine	957	2,871
Prince of Peace Lutheran Church	Schaumburg	1,112	3,336
St. Alphonsus Catholic Church	Prospect Heights	791	2,373
St. Colette Catholic Church	Rolling Meadows	940	2,820
St. James Catholic Church	Arlington Heights	892	2,676
St. Mark Lutheran Church	Mount Prospect	1,844	5,532
St. Mary's Catholic Church	Des Plaines	883	2,649
Trinity United Methodist Church	Mount Prospect	833	2,499
Willow Creek Community Church	South Barrington	2,741	8,223
Total 2018/2019		23,742	71,226

Year-Round
 May-Sept
 Oct-April



ICNA Relief Chicago volunteers serve clients in partnership with Congregation Etz Chaim.

Community Involvement

JOURNEYS would not be The Road Home without the myriad of community-minded groups that make our mission grow.

This year, the support we received spanned from donated school supplies for the dozens of children we serve, to coat drives, clothing closet service projects, backpacks full of everyday essentials, custom-built bikes, boxes upon boxes of pizza, hot chocolate sale proceeds and everything in between!

“The greatness of a community is most accurately measured by the compassionate actions of its members.”
-Coretta Scott King



2,500+
Volunteers!

474
Donors!

30
Foundations!



Signature Events



Bid for HOPE

*The Meadows Club
Friday, November 9, 2018*



Garden of Giving Women's Luncheon

*Inverness Golf Club
Wednesday, April 24, 2019
Margaret Brueck, Event Chair*



*Sharon Griffin & Mary Baur
2019 Women of the Year*



Superhero 5k Run/Walk for the Homeless

310
Runners!

START

*Palatine Towne Square
Saturday, June 15, 2019*

Shari Rabin & Dhaval Parekh, Event Chairs



14
Sponsors!

Special thanks to Alex Alm, event photographer!

Financials

Statement of Financial Position

ASSETS	2018-19	2017-18
Cash	\$402,945	\$484,291
Receivables and Prepaid Expenses	1,250	1,250
Due from Affiliate	73,132	7,506
Property & Equipment, Net of Depreciation	317,601	369,244
Total Assets	<u>\$794,928</u>	<u>\$862,291</u>
LIABILITIES AND NET ASSETS		
Total Liabilities	\$15,370	\$(581)
Unrestricted Net Assets	\$760,673	\$845,524
Temporarily Restricted Net Assets	18,885	17,348
Total Net Assets	<u>\$779,558</u>	<u>\$862,872</u>
Total Liabilities and Net Assets	<u>\$794,928</u>	<u>\$862,291</u>

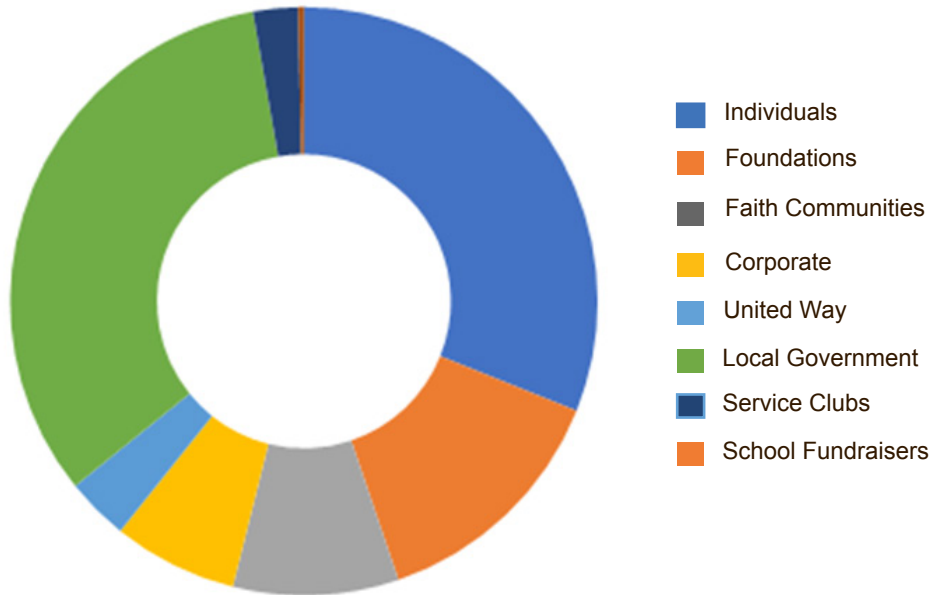
Statement of Activities

	2018-19	2017-18
REVENUES		
Individuals	250,874.36	241,717.09
Foundations	110,700.00	120,550.00
Faith Communities	73,542.89	109,859.51
Corporate	55,300.84	54,117.77
United Way	27,915.73	25,653.03
Local Government	266,521.85	173,540.27
Service Clubs	19,985.51	31,896.64
School Fundraisers	2,502.52	2,560.00
Agency Revenues	<u>807,343.70</u>	<u>\$759,894.31</u>
EXPENSES		
Client Programs & Services	\$538,609.89	\$513,570.11
PADS Program	182,257.70	124,379.76
Fundraising	214,795.48	261,541.89
Administration	69,492.02	70,924.45
Agency Expenses	<u>\$1,005,155.09</u>	<u>\$970,416.30</u>
EVENTS		
Event Income	\$178,746.11	\$223,093.95
Event Expenses	41,421.71	44,130.97
Total Net Income	<u>(60,486.99)</u>	<u>(31,559.01)</u>

Analysis of Revenue and Expenses

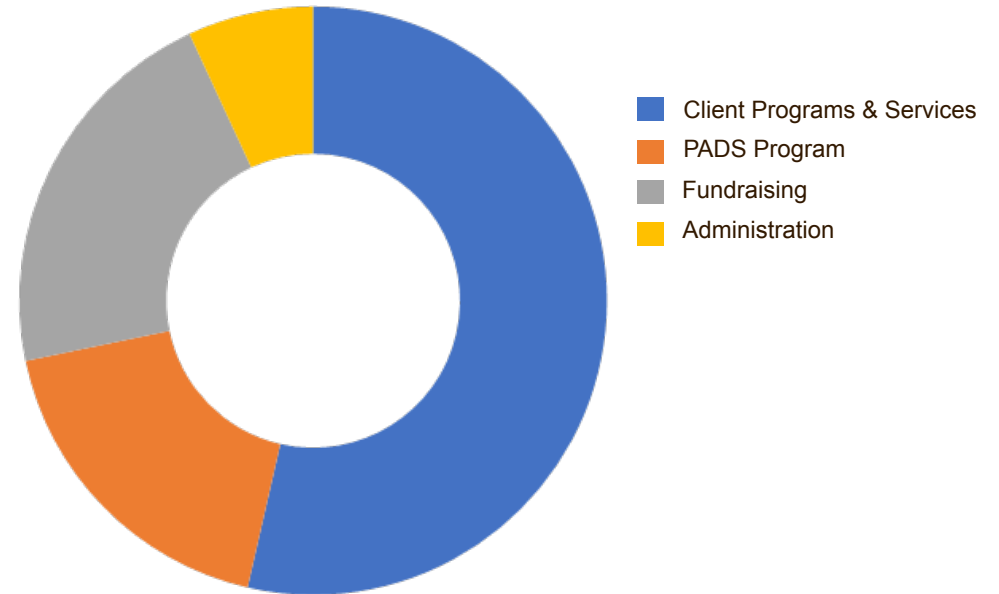
REVENUES

JOURNEYS receives its support from a wide variety of sources.



EXPENSES

Two-thirds of agency expenses support Client Programs & Services and the PADS Program.



2018/19 Donors

On behalf of JOURNEYS' clients, staff, Board of Directors and volunteers, we acknowledge the generosity of the following individuals, families, organizations, faith communities, government agencies, foundations and businesses that have made a positive impact on the lives of others through their support. This list does not include the thousands of volunteers and community members who have made in-kind donations of time and goods totaling nearly \$1,000,000. Only the top 10 in-kind donors are recognized here. The agency regrets the omissions of the names of any individual or organization.

INDIVIDUALS

\$25,000+

Kenneth D. Aman
Michael & Jamie Boler
Mark & Tahra Dodson
Gerald & Denise Fitzgerald, Jr.

\$10,000 - \$24,999

Anonymous
Peg Barry
Nancy Dorsey
Susan Erickson
\$5,000 - \$9,999
Anonymous
Mark & Laurel Balasa
Katie & Michael Bauer
Stephen & Jill Biddle
Hugh Brady

Estate of Kristine Karlin
Michael & Donna Thompson
Loren & Anne Trimble

\$1,000 - \$4,999

Luis Allala III
Charles Allen
Chris & Lois Barnes
Suzanne & Roger Bassi
Brian & Ann Bending
William Brandeis
Margaret Brueck
Lisa Busse
Michael & Melissa Canning
Micaela Cassidy & Brad Steinkamp
Catherine Conklin
Jim Connolly
Nancy Cowger
William Damico
Claudia Daulton

Lorenzo & Hope DeLeon
Mary & Robert Di Christofano
Charlene Dow
Mary & Thomas Dudar
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Lorri Grainawi
Stephen Griffin
M. & Jayne Gryzlo
Gregory Insolia
George & Mary Ann Jeczalik
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Stan & Anna Pokrywiecki
Charles Powers
Jeff & Shari Rabin
Stephanie & Timothy Reiersen
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Bonnie Roberts
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Curt Rothlisberger
Louis & Ann Marie Rundio
Glen & Catherine Schneider
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Jim & Helen Wagner
Devin & Courtney Wascher
Suzanne & Kenneth Wexler
Craig & Mary Whitehead
Francis & Elizabeth Wren

\$500 - \$999

Paul & Marsha Adamczyk
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John & Danielle Kenney
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Frank & April Salemi
Sister Doris Ann Samens
Kurt & Catherine Schmelter
Margaret Schumacher
Tom & Mary Ellen Schuman
Bill Schutz
Scott & Jen Seyer
Alison Shariatzadeh
Karen & Gordon Souden
Gail & Gary Tomal
Don & Jan Van Cleave
Linda Vara
Denise Weidner
\$200 - \$499
Gwen Adams
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Chelo & Anne Arias
James Aubry
Katie Aulenta
Anne Ayanian
Allan & Joanne Ayers
Anurag Batta
Robert & Carol Bean
John & Jean Benson
Pat Bethel
Robert & Lynda Bollman
Stephen Bonica
Marilyn Breiding

2018/19 Donors

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Guadalupe Rubio
Barbara Sakely
James & Jeannette Sander
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Charles & Kathren Schrecj
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Sarah Zippe

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All About Kids Dentistry
Allstate Giving Campaign
Baird & Warner
Bank of America Employee Giving

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BMO Harris Bank
C. Starr Properties Inc.
Connelly Electric
Cornerstone National Bank & Trust
Company
D & S Heating, Air Conditioning &
Refrigeration
DonateWell
Hitachi
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Macy's Woodfield
Napleton Schaumburg Subaru
Network for Good
Power Construction Compay, LLC
Siemens
Tampico Beverages
The Kroger Co. Foundation
Travelers
Thrivent Community-Northwest
Suburban
Wintrust Financial Corp
XL Catlin

FAITH ORGANIZATIONS

All Saints Lutheran Church
Clerics of St. Viator
Faith Lutheran Church
First Presbyterian Church of
Arlington Heights
First United Methodist Church of
Arlington Heights
Glenview Community Church
Grace Evangelical Lutheran Church
Holy Family Parish Community
Lutheran Church of the Good Shepherd
New Life Church
Northfield Community Church
Our Redeemer Lutheran Church
Our Saviour's Evangelical Lutheran
Church
Prince of Peace Lutheran Church
Palatine
Prince of Peace Lutheran Church
Schaumburg
Redemption Bible Church
Southminster Presbyterian Church
St. Anne Project Hope
St. Colette Catholic Church
St. Mark Lutheran Church
Foundation
St. Michael's Episcopal Church
St. Theresa Catholic Church

2018/19 Donors

FOUNDATIONS

Aileen S. Andrew Foundation
Bank of America Charitable
Foundation
Dodson Foundation
Easterday Charitable Foundation
Gallo Family Foundation
George M. Eisenberg Foundation
Helen Brach Foundation
Leibold Charitable Fund
Leonard Family Charitable
Foundation
Luther Village Spiritual Enrichment
Fund
Mary Lou Downs Foundation
Mocerri Family Foundation
Norman & Susan Abazoris
Foundation
Philip and Fannie Morris
Foundation
The Boler Family Foundation
The Canning Foundation
The Elizabeth Morse Charitable Trust
The F J K Private Foundation
The Foglia Foundation
The John Marshall Foundation
The Tap Foundation

GOVERNMENT

Barrington Township
City of Des Plaines
Cook County- CDBG & ESG Funds
Elk Grove Township
Hanover Township
Northfield Township
Palatine Township
Schaumburg Township
State of Illinois
Village of Arlington Heights
Village of Mount Prospect
Village of Palatine
Village of Schaumburg
Wheeling Township
**SERVICE CLUBS,
SCHOOLS & CIVIC
GROUPS**
Central Road School
Community Unit
School District No. 15
Community Unit
School District No. 220
Fox Valley Women's Tennis League
Friends of Jonathan Carroll
Hadi
Northwest Community Hospital

Oakton Community College
Palatine Jaycees
Palatine Women's Club
Rotary Club of Arlington Heights
Rotary Club of Buffalo Grove
Rotary Club of Elk Grove Village
Rotary Club of Palatine Foundation
South Cook Intermediate Service
Center
St. Theresa School
St. Viator High School French Club
Sundling Junior High School
United Way Metro Chicago
Women's Club of Inverness

TOP IN-KIND DONORS

Kathy Brunner
Bill & Elizabeth Cadigan
Lisa Edidin
Susan Hentz
Jonnie's Angels Foundation
Sandi Kayton
Chris Koziol
Chris & Deanna Martucci
Margaret McCarthy
McKenzie O'Brien
IN HONOR OF
1st Grade Team Leaders Walsh & Brand

John Fox Arnold
David F. Arnold
Bob Arthur
Linda Bellen
Nancy Beyer
Mark Binkely
Alexander Damitz
Doug & Kiersten DeBrowswer Gee
Lorenzo & Hope DeLeon
Colleen DeMent
Ryan Dincher
Nancy Dorsey
Phil Graham & Elise Trauscht
Lynette Flight
Karen Greenland
Ben Gump
Tom Hackett
Charles Hemler
Bill & Laura Hogleund
Eileen Kessler
Robert & Kathryn Kleisch
Tim Murphy
Alex Peck
Joe Peck
Will & Suzanne Ploger
Charlie Schwartz
Debi Shiffman
Thomas Shute
Linda Townsend

IN MEMORY OF

Bill & Mary Cadigan

Jason Chandler

Bill Cole

Margaret Comisky

Evelyn L. Diamond

Mildred Elliott

Jason Freeman

Donald Froelich

Karen Goldman

Gordon Gunderson

Kenneth Hasshaw

Clayton D. Hemsey

Omra Herfel

Edward Horan

Katie Johnson

William & Arlene Klitzke

Randall Kucharski

Cathy Larsen

Helen Leadley

Jeffrey Maroney

Tristan O'Tierney

Herbert Rohr

Joshua Rupe

Jerry Strzok

Walter Traxinger

Rose Twohig

Dan Walton

Patricia Weihmuller



THANKS FOR
HELPING US
GIVE HOPE!



Board of Directors

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John Kenney, *Vice President* | VP of Construction, Pizzuti Co.

Norene Rolenitus, *Secretary*

Paul Adamczyk, *Treasurer* | Retired, Director, Prudential

DIRECTORS

Chris Barnes | VP of Mortgage Lending, Guaranteed Rate

Brian Bending | Executive Vice President of Business Development, eDOC Communications

Margaret Brueck | VP of Operations, Hoopis Performance Network

Tony Butler | Lieutenant, Hoffman Estates Fire Department

Lorenzo De Leon | Senior Principal, West Monroe Partners

Mark Kilgore | Executive Vice President, Sterling Kilgore

Beth Nabors | Executive Director, JOURNEYS | The Road Home

Brad Rosley | Founder & President, Fortune Financial Group

Caroline Starr | Real Estate Broker, @properties

Christine Svenson | Principal, Svenson Law Offices

Melissa Swartz, *YPB President* | Volunteer Engagement Manager, ISACA

ADVISORY COMMITTEE

Father Corey Brost, *Chairman* | Past President, St. Viator High School

Anton Duvall | CFO & SVP, Trulite Glass & Aluminum Solutions

Katie Ford | Head of Global Brands, Twitter

Steve Griffin | Senior VP, Eugene L. Griffin & Associates

Paul Heinze | President, Paul M. Heinze Company

Burt Jensen | Retired Agent, FBI

Kurt Knuth | Treasurer, Knuth Builders, Inc.

Alan Stoeckel | Chief of Police, Retired, Village of Palatine

Staff

Beth Nabors | Executive Director

Todd Stull | Clinical Director

Suzanne Ploger | Director of Development

Jon Rapp | HOPE Center Manager

Carol Marie O'Marrah | Shelter Manager

Velma Jackson | Facilities & Transportation Manager

Erica Whelan | Grants Manager

Nicole Cecala | Grants Associate

Shaina Makani | Database Specialist

Heidi Meier | Volunteer Coordinator

Marie Bulfer | Case Manager

Michelle Dubil | Housing Case Manager

Kelly Kucharski | Case Manager

Mandy Smith | Vocational Case Manager

Sandy Davern | Accountant

Pete Florio | Driver

Sue Nelson | Driver

Mike Booth | Custodian



Get Involved!

Employ our Clients

Our Vocational Case Manager has a list of people eager to get to work!

Engage Your Community

Arrange for your church, club or business to host a drive or fund raiser.

Become an Activist

Become informed, speak out against misrepresentations in the media and talk to your family, friends and co-workers about helping the homeless. You can do all of this by joining the Young Professionals Board, Speaker's Bureau or by becoming a Corporate Ambassador!

When you support JOURNEYS, you become part of a network of people who are committed to ending homelessness. Our donors know the joy of giving to such an important cause. We invite you to support JOURNEYS in whatever way suits you best.

**For more information, call Suzanne Ploger,
Director of Development at 847-963-9163 x 120.**

Direct Donations

Make a monetary or in-kind donation. You can also make your gift in honor or memory of someone special.

Fundraising Events

Support our fundraising events or host one of your own!

Workplace Giving

Designate JOURNEYS as your charity of choice through your employer.

Volunteering

Donate your time, talents and skills.



We hope you will join us
in our mission and commit
to ending homelessness.

JOURNEYS | The Road Home

1140 East Northwest Highway
Palatine | Illinois 60074

Phone 847-963-9163

www.journeystheroadhome.org



**United Way
of Metro Chicago**

