Annual Report 2022-2023





JOURNEYS | Keeps Kids in Schools

JOURNEYS | Puts Food on Tables

JOURNEYS | Connects People to Jobs

JOURNEYS | Works Together

JOURNEYS | Rebuilds Relationships

JOURNEYS | The Road Home

JOURNEYS | Finds Homes for the Homeless

JOURNEYS | Stands with Families

JOURNEYS | Opens the Door for Shelter

JOURNEYS | Keeps People Safe and Healthy

Our Mission

To individually assess and serve the homeless and nearhomeless, while broadening community awareness and involvement with the homeless.

Our Vision

To be the nationally recognized agency for leading its local communities in providing effective, comprehensive services to the homeless and near-homeless.

Our Core Values

Respect | We operate with respect for clients, donors, one another, and the wider community. We work with respect for the structure, mission, and vision that we share.

Teamwork | We provide support to wone another, working cooperatively throughout the organization to ensure that we meet goals together.

Mission-Driven | JOURNEYS' mission is to invididually assess and serve the homeless and near-homeless, while broadening community awareness and involvement with the homeless. Everything we do is driven toward that mission.

Commitment | We work with urgency and commitment to fulfill our mission and goals and strive for excellence and

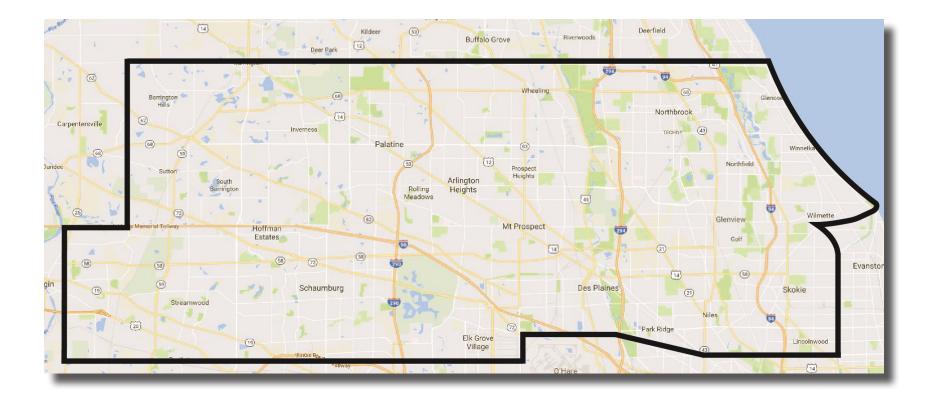


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Service Area

JOURNEYS serves the north and nortwest suburbs of Cook County. The service area boarders Lake, McHenry, & DuPage counties.



Service Area	Clients Served
Arlington Heights	128
Barrington	8
Bartlett	7
Buffalo Grove	7
Des Plaines	87
Elk Grove Village	21
Glenview	8
Hanover Park	20
Hoffman Estates	38
Morton Grove	2
Mount Prospect	26
Niles	5
Northbrook	2

Service Area	Clients Served
Palatine	182
Park Ridge	4
Prospect Heights	9
Rolling Meadows	34
Roselle	6
Rosemont	1
Schaumburg	87
Skokie	6
Streamwood	35
Wheeling	31
Wilmette	2
Winnetka	1
Other*	161

A Record Year for JOURNEYS

The 2022-23 fiscal year was a rousing success for JOURNEYS | The Road Home! This year, we moved into our brand new building which allows us to serve more clients in a more effective way. This past fiscal year, JOURNEYS was able to get **181 people out of homelessness!**

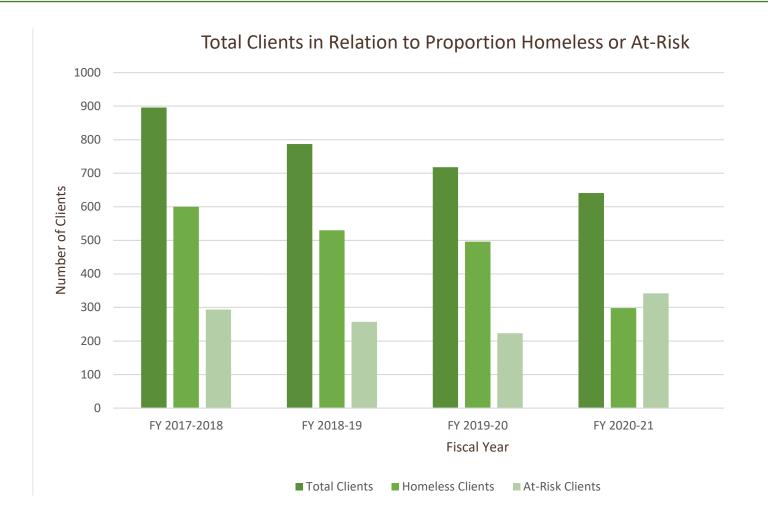
After a slight drop-off in clients before the COVID-19 pandemic hit, clients have steadily increased every year since 2020-21. In fiscal year 2021-22, we served 639 clients. This year, we served **936 clients, boasting a 47% increase in clients** *served!*

Our 936 clients utilized 50 unique services at the HOPE Center this fiscal year, with a total of **15,843 individual services provided.** The most common service used was **long-term case managment at 5,890**. Among our most common services are housing counseling (3,150), showers (1,464), and street outreach programs (1,373).

Another extraordinary aspect of this year was the opening of our brand new building, the second floor of which is dedicated to our new *Interim Housing Program*, launching November 1, 2023. With this new shelter program, and the relaunch of our PADS Shelter Program on October 1st, we look forward to further serving the community! *Here's to another amazing year filled with HOPE!*

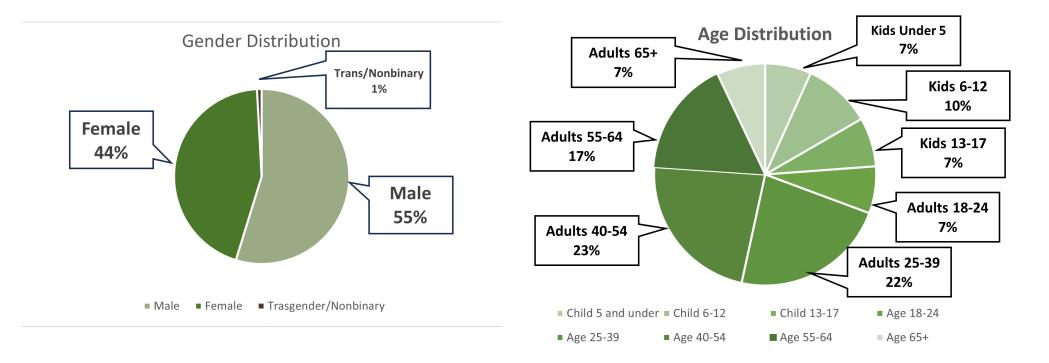






Who do we help?

Our clientele is incredibly diverse, and JOURNEYS clinical staff are always ready to adapt to the needs of each client. Each day is different here at JOURNEYS, just as each client has different experiences they bring with them through our front doors.





Survived Domestic Abuse.







Are 65 and older.

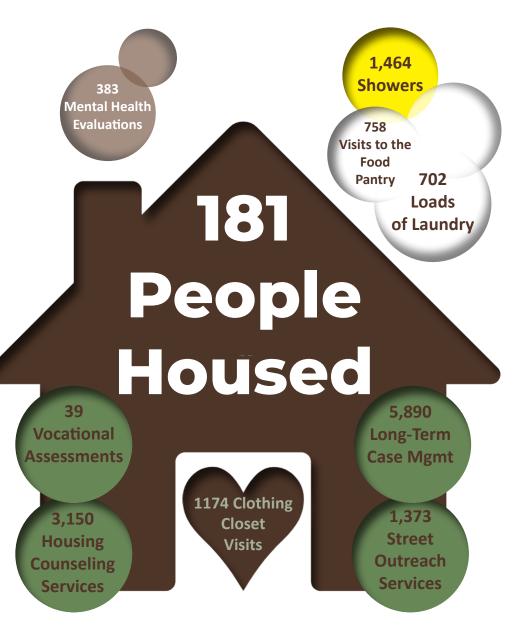


Are Under 5 Years Old. Homelessness can affect anyone, but many of our clients belong to particularly vulnerable groups. The percentage represented by each group has remained largely the same, with the exceptions of surviors of domestic abuse and clients with disabilities. Since last year, the former has risen 22.6%, while the latter has declined 5%.

The HOPE Center

The HOPE Center is the hub of JOURNEYS' dayto-day work. At the HOPE Center, clients can get access to a number of services and necessities, including:

- Hot meals
- Seasonal necesseties
- Self-service laundry
- Mailbox
- Food pantry packages
- Clothing closet
- Showers
- Primary medical care
- Referrals to doctors and specialists
- Lockers
- Transportation
- Food and gas vouchers
- Wrap-around social services
- Intensive case management
- Vocational counseling
- Mental health counseling
- Housing assistance
- Outreach services
- Budgeting and financial counseling
- Resume design, interviewing, and computer skills





Emergency Hotel Shelter Program

The COVID-19 pandemic presented unique challenges to JOURNEYS' operations beginning in March 2020. Since then, JOURNEYS began moving clients into local hotels in order to better protect clients from exposure to the virus.

This past fiscal year, we have maintained the Emergency Hotel Shelter Program with wonderful success. Faith communities and local businesses continue to provide meals to our clients, which are transported by our bus drivers, Bob and Bruce.

45,138 Total Nights of Shelter

34 Faith Communities Provided Meals

356 Clients received shelter



JOURNEYS' Shelter Programs

This coming October, we will be relaunching our PADS Shelter Programs. After a few years of shakiness due to COVID-19, we are now able to continue providing overnight shelter to those we serve. We're so lucky to have so many dedicated faith-communities in the area willing to open their doors to our clients and provide them with warm shelter and a hot meal! We can't wait to work with them again!

In November of this year, we will be launching our Interim Housing Program on the second floor of our building. This brand new housing program is unlike any shelter program in the area, and will operate similar to a PADS site, but will be reserved for special populations of clients who might have difficulties accesing/qualifying for the PADS sites in the area.



Interim Housing - Men's Cots

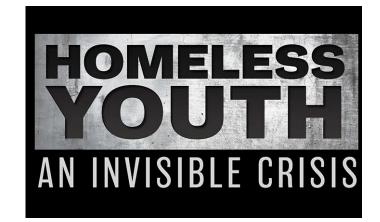


PADS - First Presbyterian of Arlington Heights

JOURNEYS in the Community

In July, NBC 5 released their special documentary, Homeless Youth: An Invisible Crisis. This documentary explores the issues of homelessness in Chicago and the surrounding suburbs. As a part of their deep dive, they stopped by our facility to interview our Director of Development, Suzanne Ploger about JOURNEYS, the services we provide, and how the community can get involved. We're super proud of her! You can find the link to the full documentary on our website!

A cornerstone of JOURNEYS' mission is the involvement with the community we serve. We can't impact the community if they can't impact us after all! We cannot thank all the small businesses, organizations, congregations, and individuals in the area for the continous support! We couldn't do what we do without them!













Volunteers

JOURNEYS would be lost without our fantastic volunteers. Whether they are working at the front desk of the HOPE Center, serving meals, sorting clothing and food, staffing a PADS site, or helping to run an event, our volunteers make things happen. JOURNEYS volunteers deliver compassionate and efficient service to our clients every day.

This year JOURNEYS has recruited and gotten to know many new volunteers. Our HOPE Center volunteers provide outstanding and compassionate service to our clients, making them feel welcome and comfortable, while our volunteers in the clothing closet and food pantry ensure that our items are organized and ready for our clients to use.

We're always in need of more volunteers, especially as we launch our Interim Housing Program this November, and relaunch our PADS program in a few short weeks.









Signature Events

We had another fantastic year of events that brought together so many amazing people and raised awareness and funds of JOURNEYS and our mission!







The Cotillion Palatine November 4, 2022



LEAP INTO HOPE



Chez Hotel Arlington Heights February 24, 2023



EIGHTH ANNUAL WOMEN'S LUNCHEON Garden of Giving



Rolling Green Country Club Arlington Heights April 26, 2023









Deer Grove East, Palatine June 17, 2023

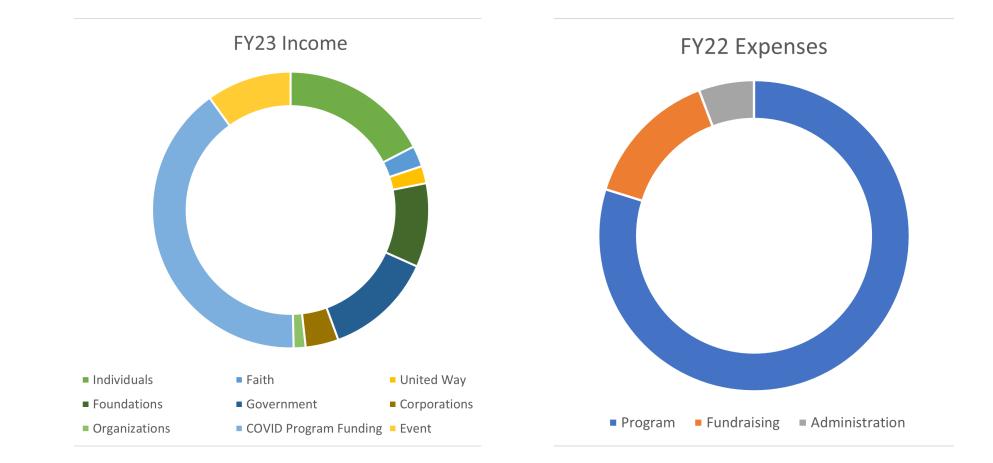




Financials

		Statement of Activities REVENUES	2022-23
Statement of Financial Position	2022-23	Individuals	\$426,701.62
ASSETS		Foundations	\$240,118.75
Cash	\$874,118.76	Faith Communities	\$59,794.70
Other Current Assets	\$354,335.95	Corporations	\$128,116.95
Fixed Assets	\$137,592.90	United Way	\$49,550.09
		Local Government	\$311,510.29
Total Assets	\$1,366,047.61	Events	\$243,594.66
		Organizations	\$34,118.13
		COVID Program Funding	\$989,714.12
LIABILITIES AND NET ASSETS			
Total Liabilities	\$11,961.56	Agency Revenues	\$2,449,555.28
Equity	\$1,354,086.05	<i></i>	
		EXPENSES	
Total Liabilities and Equity	\$1,366,047.61	Client Programs and Services	\$1,830,442.58
		Fundraising	\$330,627.90
		Administration	\$131,760.52
		Agency Expenses	\$2,292,831.00
		Total Net Income	\$156,724.28

Financials



2022/23 Donors

On behalf of JOURNEYS' clients, staff, board of directors, and volunteers, we acknowledge the generosity of the following inividuals, families, organizations, faith communities, government agencies, foundations, and businesses that have made a positive impact on the lives of others through their support. This list does not include the thousands of volunteers and community members who have made in-kind donations of time and goods. The agency regrets the omission of any individual or organization.

Individuals

\$10,000+

Gerald & Denise Fitzgerald Mark & Sharon Gilbert Stephen & Rosemary Mack Barbara Morris

\$5,000-\$9,999

Kenneth Aman Anonymous Michael & Katie Bauer Micaela Cassidy Winifred Davis Theresa Donoghue John and Barbara Feltes Friends of Journeys John & Deborah Gerken Stephen Gillmann George & Mary Ann Jeczalik Mark McDonnell Paul & Renata McLean Christopher Napleton Tracey Nash Taylor & Paulette O'Malley Rae Ellen Pistone Robert & Patricia Provost Bonnie Roberts Michael R. & Joan E. Schade Loren & Anne Trimble Joseph Waldau Mary & Terrence Winkler

\$2,000-\$4,999

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William Damico William Darnstadt Carl & Karen Dohn Bonnie Falcone Kathleen Ford Brian Frank Catherine & Christopher Gaddis Amanda Karns Rvan Liebgott John & Patricia Marshall Daniel & Lorel McDonald Mike & Sue McMahon **Beverly Moody** Mark & Mary Nellis Susan & W.H. Neu Jr. Stacey Niezyniecki Daniel Petka Jeff Powers Timothy & Stephanie Reierson Michael & Deborah Rohrwasser **Regina Roland** James & Diane Roseland

Louis & Ann Marie Rundio Bernie Rupe Ray Sciukas Erik & Lisa Seyring Kelly Smith Matthew Talaga Joshua Terpstra Jay Virchow Kirsten Von Busch Bill & Renee Zorc

\$1,000-1,999

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lan Dove Fric & Iodie Draut Sheila Finnegan Marilyn Gibbs Alexandra Gillies Kelly Godawski Christine Greidanus M. & Jayne Gryzlo Andrea Heuertz **Douglas Hiskes Christopher Hurley** Terrence & Judith Kane Nancy Kave Kurt & Barb Knuth Linda & Jav Kuchel Marshall Lancaster Lori Lenard Vernon Mills **Beth Noll** Kevin & Catherine O'Connell **Raymond & Eileen Owens** Jackie Peterson Marisa Pollastrini Peter & Adrienne Provost Jane and Brad Purcell Michael & Stacy Reiss Curt Rothlisberger Benjamin & Alice Schatz

Clifford Schultz Steven Scott Timothy Sparkowski **Gregory Surufka** Patrick & Heather Thornton Kathleen Utech **James Valentine** John and Peggy Walding William Wallace Tom & Kathleen Walsh Sue Walton Kurt Wickboldt David Wicklund Francis Wren Rao & Ratna Yalamanchili Tim Zels **Timothy & Susan Zels**

\$500-\$999

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Thrivent Financial For Lutherans Travelers Vizient Wines For Humanity Wintrust Financial Corp Your Cause - Boeing Your Cause - ITW

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Barbara Trumbull Bill Parkis

Gerald "Jerry" Williams Gerald Cornelius McHale Ira Reisman James Wright Janet Lee Wiedner Jerry O'Brien Joseph Charles Urbanczyk, Jr. Justin Hoenig Karla Summers-Dav Marlene Fasick Mary B. Cadigan **Robert George Boesel** Robert Gerhold Sharon Moceri Sheila Caddigan Saccomanno Susan Kahle Virgina Kovach William Kenney

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Christ Church Christian Church of Arlington Heights Clerics of St. Viator Community Church of Barrington Congregational United Church of Christ Faith Lutheran Church First Congregational Church of Des Plaines First Presbyterian Church of Arlington Heights First United Methodist Church of Arlington Heights **Glenview Community Church** Holy Family Parish Catholic Academy Holy Family Parish Community Lutheran Church of the Good Shepherd Northfield Community Church Our Saviour's Evangelical Lutheran Church Prince of Peace Lutheran Church Palatine Prince of Peace Lutheran Church Schaumburg South Church Southminster Presbyterian Church St. Emily Parish--St. Vincent DePaul Society St. John United Church of Christ St. Mark Lutheran Church Foundation St. Michael's Episcopal Church St. Philip's Episcopal Church St. Theresa Catholic Church St. Vincent DePaul Society **Trinity United Methodist Church** United Methodist Women First United Methodist Church

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Organizations

Barrington Junior Women's Club Charities Aid Foundation of America Cybergrants Cafa Cy GFWC Northwest Suburban Women's club

Give Lively **Glenview Community Church** Women's Association Greater Chicago Food Depository Harper College Holy Family Knights of Columbus Council #11981 **Kiwanis Club of Palatine** Mount Prospect Junior Women's Club Mt. Prospect Lions Club Northbrook Women's Club Northwest Community Hospital **Palatine Jaycees** Rotary Club of Buffalo Grove **Rotary Club of Palatine Foundation** Rotary Club of Schaumburg-Hoffman Estates South Cook Intermediate Service Center United Methodist Women - Arlington Heights United Way of Lake County United Way of Metropolitan Chicago Wheeling Rotary Club

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Beth Nabors Powers | Executive Director, JOURNEYS | The Road Home

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Donate Securely Online journeystheroadhome.org

> Call 847-963-9163 x 120

Mail or In-Person 1140 E. Northwest Hwy Palatine, IL 60074



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Get Involved!

Direct Donations

Make a monetary donation securely online or by mail. Donations can also be made in honor or in memory of someone special. You can make in-kind donations through our Amazon Wishlist or by dropping items off at our facility.

Fundraising

Support our fundraising events or host one of your own!

Workplace Giving

Designate JOURNEYS as your charity of choice through your employer, or get involved as a workplace community by volunteering your time at our HOPE Center or PADS sites.

> Volunteering Donate your time, talents, and skills.

Employ Our Clients So many of our clients are eager to get to work!

Engage Your Community

Organize your faith community, club, or business to host a drive or fundraiser.



We hope you will join us in our mission and commit to ending homelessness.

JOURNEYS | The Road Home 1140 East Northwest Highway Palatine, IL 60074

Phone: 847 963 9163 www.journeystheroadhome.org

JOURNEYS | Fosters Partnership.



United Way of Metro Chicago





