

Providing shelter and services to those who are homeless or at risk of becoming homeless in suburban Cook County.

Access to Housing

A message from Beth Nabors, Executive Director

Over the years, JOURNEYS has become the recognized leader in the efforts to reduce homelessness in our area. We are invested in our shared communities and in the lives of those who come to us in need. We have provided creative interventions and programming typically not offered elsewhere. Because of this experience and history, we know what really works for our local towns and residents and what programs will allow for the largest positive impact as possible.

We work to provide our programs and services in a manner that assures the privacy and dignity that this fragile life situation warrants. Because of this quiet focus, we are often reminded that many members of our community are not aware of the volume and comprehensiveness of the services and programming we provide ~ all for free with the generous support of our donors and partners.

As you may know, there is a big push nationally and locally for affordable supportive housing as a focus to end homelessness. As a result of this government focus and funding, Wheeling, Mount Prospect, Palatine, and now Arlington Heights have approved large scale projects for affordable supportive housing structures in the area that has brought on some controversy as well as some strong support.

Unknown to most, JOURNEYS had been leading this affordable and supportive housing effort for many years but doing so uniquely without governmental funding streams. JOURNEYS has provided local permanent and affordable supportive housing for over 10 years by partnering with a real estate holding company. Together, up to 12 people, who were once homeless, can be given housing at any given time for as long as needed.

Moving forward, JOURNEYS will continue to meet with the community and get their pulse as to what they feel is needed in the area and will work with donors as their charity of choice to do the work they want to see completed in their communities. We will maintain our individualized and unique programs for the most fragile population among us, the homeless and those at risk of becoming homeless, in an effort to break the cycle of poverty.

As always, stay connected to JOURNEYS and stay tuned – much more to come!



Beth Nabors
Executive Director

Inside this edition of the JOURNEYS Newsletter:

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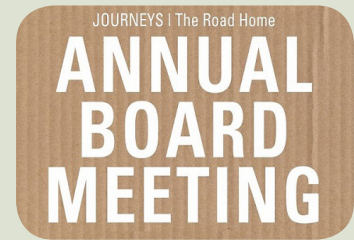
Solving Difficult Situations



Our suburbs continue to be very expensive places to live in. There isn't enough rental housing for everyone. This drives up the prices of apartments, and to a lesser extent, homes. *So, if you make around \$735 a month, which many of our clients do, you'd have to pay about 130% of your income for a one bedroom in this area.* In other words, you couldn't afford an apartment without a lot more income.

Because of the lack of affordable housing, JOURNEYS is so needed. We are masters at coming up with solutions to difficult situations fast. Need to house a family displaced by a fire? We'll contact a bunch of churches and agencies to pay for a hotel, and then move the family back into the apartment, cover rent for a month, and reach out to all of our supporters to replace all the stuff lost in the fire. Need to help a woman and her baby fleeing domestic violence? We'll arrange an interview and transportation with a domestic violence speciality shelter, and fill up their car with gas and clothing for this next stop. Have a client come in barefoot to our day center, hallucinating and with a broken foot? We will clothe them, feed them, shelter them, connect them to a nurse or doctor for medication and crutches, and then provide the long term support to stabilize their health, their income, and their housing.

It's interesting. Almost every time we give tours to people at the HOPE Center, people say, "Wow I can't believe you do so much with so little". Maybe, but maybe what we focus on, which is the potential of people, isn't so little. That's why we have so much success.



What: Annual Meeting
Where: JOURNEYS | The Road Home
When: August 22nd at 6:30pm

We will report on last year's fiscal and client numbers as well as upcoming news and goals!

Please RSVP at annualmeeting@journeystheroadhome.org to let us know if you will be attending.

Did you know?
941 clients were served
last year through
programs and services

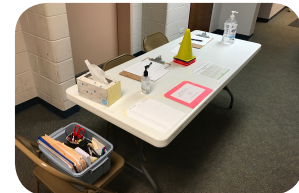
Did you know?
Tuesday was the busiest
night of the week during
the PADS season seeing an
average of 87 a night

PADS Program

Overnight shelter program



It takes a team of very dedicated and generous volunteers to run the PADS overnight shelter program from October 1st through April 30th. This past 2016-2017 season, the 18 sites in the JOURNEYS' PADS program saw an increase in guests staying at their locations. **In total, 16,229 nights of shelter were provided to 439 clients and over 48,687 meals were served.**



Every night two to three sites hosted an average of 77 guests. These guests are grateful to have a warm place to sleep, the comfort of a well-cooked meal and the peace of mind of a safe shelter out of the elements. In April, we had our busiest evening with 102 guests staying in the program.



This summer, as the need for shelter continues to be prevalent in the northwest suburbs, JOURNEYS' chose to expand the PADS program to provide a year round shelter program. During this first summer, three nights of shelter were available each week. The first week of the Summer PADS Pilot Program kicked off by providing 83 guests a warm meal and a safe place to sleep. With the success of the program thus far, JOURNEYS' is looking to expand even more with a goal of providing shelter 365 days a year.

If you are interested in joining the JOURNEYS' PADS team, have a facility, or know of one available for the Summer of 2018 please reach out to Allyson Schnoor, Shelter Manager, at a.schnoor@journeystheroadhome.org.

One guest recently wrote us this season, "Thank you to all for making things easier while I am living this nightmare. The food is great and the pads at night are a relief that I am safe. You all go above and beyond to make sure I have everything I need."

www.journeystheroadhome.org

Your Support in Action

Getting people housed is what brings everyone to JOURNEYS. Whether a shelter volunteer, a staff member, or a financial donor, everyone is moved by the idea of getting people off the streets. Although there are many ways to measure our success at JOURNEYS, the number of people we get into homes each year is the most tangible.

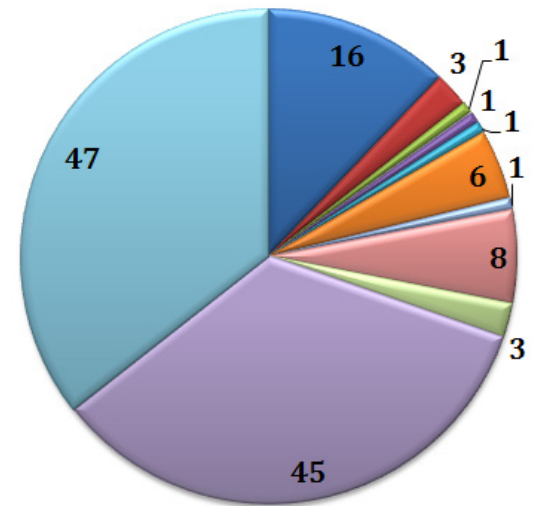
As of mid July 2017, JOURNEYS has confirmed that we moved the most people into homes last year than ever before.

131 people, each with their own dreams, were moved into permanent housing. This is spectacular! Every single person who has supported our agency should own part of this unparalleled success.

So why did we have so much success this last year? There are many reasons. We worked with clients longer than usual this year, giving us more time to work magic. We had more housing options for clients to move into, because of our staff's relationships with other agencies. Finally, we had the resources to hire more case managers, and once hired, they had the time and skill to focus on getting clients housed.

This last year, it took an average of 6 months of work with clients to make that lasting change. Our clients deserve as much time as needed to get stable. They deserve no less. That is why we have spent so much energy over the last few years building relationships with landlords and other social partner agencies. All of this investment paid off this year. From transitional housing, to permanent supportive housing, to market rate apartments, to ownership of houses or condominiums, to various subsidized options, clients had more choices than ever before.

Breakdown of where 131 clients were housed



- Job Program
- Friends
- Substance Abuse Treatment
- Rental
- Subsidized Rental
- With Family
- Nursing Home
- Own Home
- Senior Housing
- SafeHaven
- Hotels- Long Term

It Takes a Community

A heartfelt thanks to everyone who supports JOURNEYS through time, talents and treasures. You are truly selfless, giving, passionate and dedicated.

Headquarters Design Studio Inc. hairstylists donated 100 hair cuts to clients over the past 3 months!



Fred Astaire Dance Studio in Park Ridge chose JOURNEYS as their charity of the month and collected over 25 boxes of hygiene products!



Once a month, **I Love Sai** donates fresh produce, home-cooked meals, nonperishable food for our food pantry!

Over 60 volunteers and 333 runners helped to make the Superhero 5K on June 17th the most successful 5K to date!



Corporate Spotlight

Crothall Laundry Services



This past year JOURNEYS was fortunate to receive free laundry services for 11 of our PADS sites from Crothall Laundry Services. This donation allowed our sites to run smoothly without the stress of wondering how they were going to launder all the dirty sheets and if they would even have clean sheets the following week. Crothall provided over 4,000 packs of laundry equating to a \$20,000 donation. We can't thank them enough and look forward to expanding our current partnership this fall season!

A behind the scenes look into the journey from Crothall to a PADS site



Bid for HOPE

Bob & Mary Edith Arnold, Event Hosts, invite you to attend the annual Bid for HOPE Gala

Friday | November 10

The Meadows Club

Table of 10 | \$1,600

Table of 8 | \$1,280

Individual Tickets \$175

Contact Taylor Jacob at t.jacob@journeystheroadhome.org or 847-963-9162 x116 for sponsorship opportunities



Connect with JOURNEYS

Stay up to date with the latest JOURNEYS news



Like us on **Facebook** for updates and all of the local drives and collections in the area!

Visit the **News** tab on our website to stay up to date with the latest articles about JOURNEYS!

Sign up at on our website to receive our monthly e-newsletter **JOURNEYS Journal**

MAKING A DONATION TO JOURNEYS IS SIMPLE

Make a secure donation **ONLINE** at www.journeystheroadhome.org

MAIL OR IN PERSON
JOURNEYS | The Road Home
1140 E Northwest Highway
Palatine, Illinois 60074

PHONE
Call 847-963-9163 x116

Volunteer Spotlight

Annette Hayley & Marilyn Amundsen

HOPE Center Volunteers

Annette began volunteering at the HOPE Center front desk 3 1/2 years ago!

What are your favorite parts of volunteering?
"No two days are the same. That makes each day a challenge: from helping folks who are bringing contributions, answering inquiries on the phone, serving meals to clients, sorting and filing mail and having time to get better acquainted with my co-volunteer, Marilyn. I am inspired by the dedication of the staff at JOURNEYS."

What have you learned about our clients?
"Those who come to JOURNEYS for assistance are as diverse as the general population and have the same basic human needs. It's just that along the way their lives have, for various reasons, taken a turn/hit a bump, etc. putting them in various stages of risk and need."

In her free time Annette enjoys participating in various ministries at First United Methodist Church and getting away to the serenity of SW Wisconsin to visit her daughter's old farm house!



This energetic, fiery duo have volunteered together Friday afternoons for the last 3 1/2 years!

Marilyn began volunteering at the HOPE Center front desk 4 years ago!

What are your favorite parts of volunteering?
"Making the clients' lives a little easier. Working with the staff and other volunteers. Feeling happy when a client can celebrate a new job or apartment."

How did you get involved with JOURNEYS?
"After I retired, a friend recommended a book 'Breakfast at Sally's', in which the author tells of his struggles with homelessness. I wish more people would read it to understand that homelessness can happen to us or our neighbors, just as it did to the author."

What have you learned about our clients?
"They're wonderful and their faith gives me faith. They're diverse as any community would be with young and old, those struggling to make a living, and those not able to work."

Marilyn enjoys gardening when she's not volunteering at the HOPE Center or second shift at the PADS sites!

Tell us about your volunteer experience with JOURNEYS!
Email your story to volunteer@journeystheroadhome.org

Get Involved

JOURNEYS' ever expanding volunteer program consists of individuals, groups, and organizations that come together to provide hope, empowerment, and kindness to those who have fallen on hard times.

This past season *over 2,500 volunteers* participated in the PADS overnight shelter program, providing a safe place to sleep and a warm meal to guests hosted each night. At the HOPE Center, 40 individuals worked each and every week providing hospitality and support to those waiting to receive services. During the year, over 60 volunteers gave their time to make our three agency fundraisers the most successful yet.

Thank you to those who have supported the programs of JOURNEYS' every step of the way! We look forward to your continued support, and encourage you to get involved if you have not already.



Volunteers provided 25,000 hours of service which is equivalent to a \$589,000 in-kind donation!



Volunteer Orientation Schedule Fall 2017

All orientations are held at
JOURNEYS | The Road Home

No registration required

DATE	TIME
Saturday September 9	10:00am
Wednesday September 13	6:30pm
Thursday September 21	6:30pm
Monday September 25	6:30pm
Tuesday October 3	6:30pm
Wednesday October 11	6:30pm
Saturday October 21	10:00am
Monday October 23	6:30pm
Monday November 6	6:30pm
Saturday November 18	10:00am
Wednesday November 15	6:30pm



1140 East Northwest Highway | Palatine | Illinois 60074



NEWS

JOURNEYS | The Road Home

1140 East Northwest Highway | Palatine | Illinois 60074
Phone 847 963 9163 | Fax 847 963 9120
Hours 7:30am-4:00pm | Monday-Friday

Connect with us!



Board of Directors

Fernando Egea | President
Burt Jensen | Outgoing President
Fr. Corey Brost | Vice President
Mark Johnston | Treasurer
Norene Rolenitus | Secretary

Margaret Brueck
Joe Christophe
Lorenzo DeLeon
Katie Ford
Steve Griffin
Paul Heinze
John Kenney
Kurt Knuth
Beth Nabors
Shari Rabin
Caroline Starr
Alan Stoeckel

Staff

Beth Nabors | *Executive Director*
Todd Stull | *Clinical Director*
Suzanne Ploger | *Development Director*
Jon Rapp | *HOPE Center Manager*
Allyson Schnoor | *Shelter Manager*
Taylor Jacob | *Events & Marketing Manager*
Bill Decker | *Grant Writer*
Shaina Makani | *Database Specialist*
Lorraine Bruning | *Vocational Case Manager*
Michelle Dubil | *Case Manager*
Nic Cantoni | *Case Manager*
Nicole Harris | *Case Manager*
Vel Jackson | *Transportation & Facilities Manager*
Al Schmelter | *Accountant*
Pete Florio | *Driver*
Sue Nelson | *Driver*
Kelly Gordon | *Driver*
Brad Penn | *Vocational Custodian*



Upcoming Events!



Bid for HOPE
Friday, November 10, 2017
The Meadows Club
DETAILS INSIDE!

ANNUAL BOARD MEETING

Annual Meeting
Tuesday, August 22, 2017

